



U.S. Department  
of Transportation  
**Federal Aviation  
Administration**

Houston Flight Standards District  
12000 Aerospace Ave., Suite 400  
Houston, Texas 77034-5576  
281-929-7000, Fax 281-929-7059

April 6, 2009

John Patterson  
Senior Development Manager  
Panattoni Development Company, Inc.  
3721 Briarpark Drive, Suite 155  
Houston, TX 77042

Dear John,

I wanted to say thanks for your continued involvement and oversight in the development of our space here at 12650 North Featherwood. You have done a great job in managing the budget and schedule for our tenant build-out and have been very responsive to our changes and requests. We understand that there are always minor issues to take care of and your team has responded to each issue in a timely and professional manner.

It is apparent that Panattoni is a quality organization and is very customer service oriented. Thanks for everything you have done to lead. I do appreciate your help.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. Jetton".

Jack W. Jetton  
Manager, Houston FSDO